

Survey - Feedback summary Report

Wepesi Hotel Management System

Date Range: This Week (Feb 09 - Feb 15, 2026)

Generated: 2026-02-15 12:31:37

Total Records: 10

Question	Average Rating	Total Responses	Excellent (5)	Good (4)	Average (3)	Poor (2)	Very Poor (1)	Response Rate
Overall Satisfaction	4.2/5	20	39%	32%	14%	6%	0%	65%
Room Cleanliness	4.1/5	8	24%	40%	12%	7%	0%	74%
Staff Friendliness	3.5/5	13	39%	26%	9%	1%	0%	54%
Check-in Experience	3.8/5	31	44%	33%	15%	10%	3%	66%
Restaurant Quality	3.6/5	21	41%	38%	18%	3%	0%	79%
Room Comfort	4.2/5	13	43%	40%	19%	5%	2%	51%
Value for Money	3.5/5	9	50%	25%	7%	3%	3%	83%
Hotel Facilities	3.6/5	7	50%	34%	18%	5%	5%	48%
Location	4.4/5	28	43%	20%	7%	3%	0%	77%

Noise Level	3.6/5	29	27%	24%	16%	4%	5%	47%
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This report was generated automatically by Wepesi Hotel Management System