

# Survey - Feedback summary Report

## Wepesi Hotel Management System

Date Range: Feb 09, 2026 - Feb 15, 2026

Generated: 2026-02-15 11:48:10

Total Records: 10

Question	Average Rating	Total Responses	Excellent (5)	Good (4)	Average (3)	Poor (2)	Very Poor (1)	Response Rate
Overall Satisfaction	4.1/5	103	22%	20%	6%	2%	3%	76%
Room Cleanliness	4.4/5	54	47%	34%	18%	6%	0%	85%
Staff Friendliness	4.6/5	112	39%	28%	13%	1%	3%	80%
Check-in Experience	3.9/5	101	38%	30%	19%	2%	1%	66%
Restaurant Quality	4.3/5	102	45%	33%	20%	5%	0%	71%
Room Comfort	3.5/5	66	32%	38%	20%	9%	4%	65%
Value for Money	4.4/5	66	22%	37%	14%	4%	1%	63%
Hotel Facilities	4.7/5	64	48%	22%	9%	7%	4%	56%
Location	3.7/5	108	36%	24%	9%	5%	2%	41%

Noise Level	4.5/5	95	22%	32%	14%	3%	5%	47%
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This report was generated automatically by Wepesi Hotel Management System